

FACT SHEET

Truro Community Wastewater Management System



Information about connecting to the Truro Community Wastewater Management System (CWMS)

The scheme at Truro is called a Community Wastewater Management System (CWMS), which means that you must have a septic tank to gravitate the effluent to the treatment plant. There are a few properties that require a pump chamber also. The wastewater is pumped to the treatment plant in the neighbouring Council area for treatment and disposal. Please note this system is an effluent only system and a septic tank must be used.

How do I apply to connect to the scheme?

You will need to complete an "Application for an On-site Wastewater Works Approval" form that is available from the Council Offices based at Mannum, Morgan and Cambrai or online at www.mid-murray.sa.gov.au.

What do I need to provide with the application?

With your application form, you will need to provide:

A detailed Site Layout Plan (Figure 1) drawn to a scale of 1 in 100 showing:-

- block dimensions;
- location of the building and all other structures, sheds, swimming pool, paving and driveways;
- position of the proposed septic tank and pump sump and proposed pipeline, including distances from buildings, boundaries etc.

Do I have to pay a fee?

Yes, an application fee is required. Fees can be found on Council's website at www.mid-murray.sa.gov.au or by contacting the Council office.

How long will the approval take?

The approval of your application will take about twenty (20) working days to approve, provided that all necessary information is included. Delays will occur if all information is not submitted.

Can I install the plumbing myself?

People performing or contracted to carry out any plumbing or drainage work must be licensed and/or registered under the Plumbers, Gas Fitters and Electricians Act 1995.

Are any inspections needed?

Council will undertake a site inspection when the connection to the scheme is being undertaken.

The contractor doing the work is required to give prior notice to the Council of at least one business day to book a site inspection of the work with Council's Environmental Health Officer.

It is your obligation to ensure that this notification is given.

Can I use my existing septic tank?

Your existing septic tank can be used provided that it is in good condition and is of an approved capacity. You must obtain a letter from your liquid waste removalist or a plumber to state that the existing septic tank is in good condition and also the approximate size of the tank.

Contact

PO Box 28
Mannum SA 5238
T: (08) 8569 0100
E: postbox@mid-murray.sa.gov.au

Principal Office

49 Adelaide Road
Mannum SA 5238

Cambrai Office

Main Street
Cambrai SA 5353

Morgan Office

Cnr Fourth & Eight Streets
Morgan SA 5320

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Maintenance of Septic Tank and Pump Chamber

Septic Tank

The septic tank is the first point of contact for your effluent – both solids and liquid. It is divided by a wall in the middle, called a baffle. The solids settle in the first section, the liquid effluent then flows into the second section and from there flows into the pump chamber. The septic tank needs to be desludged every 4 years to prevent any solids from overflowing into the pump chamber.

Pump Chamber

The pump chamber is where the effluent liquid flows into from the septic tank. When the liquid in the pump chamber has reached a certain level, the pump will turn on and pump the liquid effluent out through the valve box (connection point) into the rising main to the main pump chamber. From here the effluent is transported from the pump chamber to the Stockwell Wastewater Treatment Plant.

Looking after your Septic Tank

- Council provides a regular desludging program every 4 years to desludge the septic tank.
- Regularly lift the lid of your septic tank riser and pump chamber and inspect the lid area for tree roots. If tree roots are found around the lid, then use a suitable commercially available product and spray around the lid area to prohibit further root growth.
- Don't plant any "water seeking" plants close to your septic tank and pump chamber as the roots will enter the tanks.
- The septic tank is not designed to handle some chemicals or solids because they can affect the bacteria that break down the solids. Things such as the following should not be put into your waste control system:-
 - any stormwater, including roof and rain water tank overflow and surface drainage waters;
 - any backflush waters from a swimming pool or water softener;
 - any discharge or backflush from a spa bath/pool in excess of 680 litres capacity;
 - any sanitary napkins, clothing or plastic material or liner;
 - any trade waste;
 - any petrol or other flammable or explosive substance whether solid, liquid or gaseous;
 - any disinfectant or deodorant, antiseptic or germicide powder or fluid, unless specifically stated to be suitable for use in a septic tank.



This is a picture of tree roots that had grown in a pump chamber and actually prevented the pump from working. This caused the effluent to back up from the septic tank and into the house.

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What to do if...

The pump is continually running – creating a humming sound, then the...

- Valve box or the connection point may have a problem - contact Council.
- Float switch may be faulty. Contact your electrician.
- Pump may be faulty. Contact your electrician.

The alarm light goes on for the pump or if there is no noise and the pump is not working

- Float Switch may be faulty.
- Pump circuit breaker may have tripped off.
- The pump chamber may be full of roots that may be preventing the pump from working – open the lid and check there are no roots. If there are roots, remove them.
- If there are no roots, the pump may be faulty – contact your plumber or electrician.

Please note: If the pump fails, then the original approved pump for this scheme must be installed. If the incorrect pump is installed it either may not work properly or may damage other components of the scheme. You may be held liable for all the damage to the other pumps.

If you have any other questions relating to the Truro CWMS, please feel free to contact the Council Office on 8569 0100.

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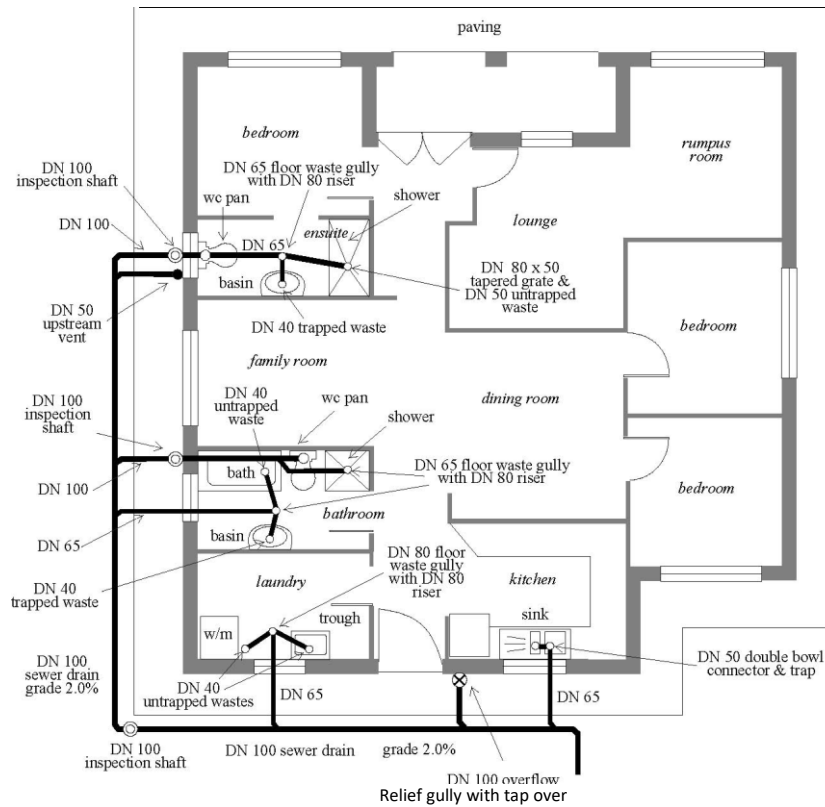
Morgan Office

Cnr Fourth & Eight Streets
Morgan SA 5320

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Figure 1



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