NOTICE OF MEETING

Notice is hereby given pursuant to the provisions of Section 87(5) of the Local Government Act 1999, that the next Meeting of the Mid Murray Council Waste Management Advisory Committee will be held in the

Mannum Council Office,
49 Adelaide Road, Mannum

on

Tuesday 26 February, 2019

commencing at

10.30am

David Hassett
ACTING CHIEF EXECUTIVE OFFICER
21 February 2019
Waste Management Advisory Committee

AGENDA

Tuesday, 26 February 2019

Commencing 10.30 am at the Mannum Council Meeting Room, Mannum

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Waste Management Advisory Committee

AGENDA

Tuesday, 26 January 2019

Commencing 10.30am at the Mannum Council Meeting Room, Mannum

1. Commencement

2. Attendance
   Present:
   Apologies:
   On Leave:
   Staff:

3. Confirmation of Minutes
   moved that the Minutes of the Waste Management Advisory Committee Meeting held on Tuesday 18 December 2018 be taken as read and confirmed.
   Seconded

4. Appointment of Deputy Presiding Member

5. Declaration of Interest
   In line with Division 3, Sections 74 & 75 of the Local Government Act, 1999
   (1) A member of a Council who has a material conflict of interest in a matter before the Council must disclose the interest to the Council and leave the meeting room.
   (2) A member in making a disclosure must provide full and accurate details of the relevant interest.
   (3) A disclosure made under point (1) must be recorded in the minutes of the Council (including details of the relevant interest).
   (4) A member of Council who has an actual or perceived conflict of interest in a matter before Council must disclose the interest to the Council and deal with the interest in a transparent and accountable way.
   (5) A disclosure made under point (4) must be recorded in the minutes of the Council, together with the manner in which the member dealt with the disclosure.
6. Finance

6.1.1 Waste Collection Disposal Service(s) for Mid Murray Council

Reporting Officer: David Hassett
Position: Director Infrastructure & Field Services

REPORT PURPOSE
To review the detailed income and expenditure statement for the period of 1 July 2018 – 31 December 2018, to be tabled at the meeting. Director Infrastructure & Field Services will speak with the current Financial Statement.

Notes to the Financial Report
Nil

REFERENCES
Community Plan Theme
Budget Capital Nil
Recurrent TBA

Legislation
Risk Assessment Low
(of the recommendation)

ATTACHMENTS
Nil

RECOMMENDATION
Moved Cr Seconded Cr
That the Financial Report for Waste Management Services be received
6.1.2 2019/20 Budget Deliberations for Waste Management Services

Reporting Officer: David Hassett
Position: Director Infrastructure & Field Services

REPORT PURPOSE

To advise the Waste Management Advisory Committee members of the proposed activities and budget requirements for the 2019/2020 financial year.

DISCUSSION

Waste Management Services are a requirement of Council that must be provided. As such periodical general review and assessment of compliance matters must be considered.

It is proposed that consideration be given for the 2019/2020 budget deliberation to:

- Cambrai Landfill - Fencing
  $33,000 for fencing around the landfill cell which will be installed and potentially reused (in part) for future cell development. This will assist in the containment of loose debris within the cell.

- Cambrai Landfill - Tub Grinding
  $40,000 for the grinding of waste, such as the mulching of green waste, furniture and other large items from Transfer Stations and the landfill.

  Green Waste generated from Council operations (e.g. tree trimming and works on open space) will also be ground, at the expense of maintenance allocations meaning that there is the intention that significantly more grinding will occur within Council sites.

- Transfer Stations / Cambrai Landfill – Review and Assessment of operations
  $15,000 to review of the operations of the Transfer Stations x 10 and Cambrai Landfill to assess cost effectiveness and cell life (longevity) of the facilities meet the requirements of the Council long term.

  It is proposed that as some reporting has been undertaken that a consolidated report be sourced that gives consideration to the tonnages received, the value of income received per tonne, hours of visitation and opening requirements, landfill availability and extending its life.

REFERENCES

<table>
<thead>
<tr>
<th>Community Plan</th>
<th>Theme</th>
</tr>
</thead>
<tbody>
<tr>
<td>Budget</td>
<td>Capital</td>
</tr>
<tr>
<td></td>
<td>Recurrent</td>
</tr>
<tr>
<td></td>
<td>$88,000 for the 2019/20 budget</td>
</tr>
<tr>
<td>Legislation</td>
<td>TBA</td>
</tr>
<tr>
<td>Risk Assessment</td>
<td>Low</td>
</tr>
</tbody>
</table>

ATTACHMENTS

Nil
RECOMMENDATION

Moved Cr Seconded Cr
That it be recommended to Council that

(1) the Waste Management Services – 2019/20 Budget Deliberations report be received

(2) Consideration be given to the amount of $88,000 being ($33,000 for Cambrai Landfill Fencing, $40,000 for Cambrai Landfill Tub Grinding and $15,000 for Transfer Stations / Cambrai Landfill – Review and Assessment of Operations) during the 2019/20 budget deliberations.
7. Reports

7.1 Infrastructure and Field Services

7.1.1 Waste Collection Disposal Service(s) for Mid Murray Council

Reporting Officer: David Hassett
Position: Director Infrastructure & Field Services

REPORT PURPOSE

To provide a status report to the Waste Management Advisory Committee (WMAC) on the implementation of the Northern Individual Waste Bin Collection Service rollout, including the outcomes of the consultation process; and to seek direction / endorsement for full implementation by 15 April 2019.

DISCUSSION

Background

May 2018, following a recommendation from The Waste Management Advisory Committee (WMAC), Council resolved;

“The Waste Collection / Disposal Service/s for Mid Murray Council be amended and applied from 1 July 2018, as:

a) Township Residential – Kerbside, weekly 140litre bin putrescible waste collection and fortnightly 240litre recycling bin service* (*service charge applied).

b) Township Commercial - Kerbside, weekly 240litre bin putrescible waste collection and fortnightly 240litre recycling bin service* (*service charge applied).

c) Rural / Holiday Home residential property – Individual Waste Bin Collection Service: weekly 240litre putrescible waste collection service (defined transit route) –

(i) EXCEPTION: Those properties defined (refer attached map(s) [Appendix A] - Bin bank, weekly putrescible waste service; with bin banks to be located within the defined boundary in attached maps(s) [Appendix A].

(ii) EXCEPTION: Where the above services are unavailable and for properties located >5km from the defined transit route Transfer Station Token Cards apply.

d) Removal of all associated rural bin banks within the reinstallation of localised Bin banks (as defined in attached map(s) [Appendix A].

e) Issue transfer station token cards for the 2018/19 financial year which will cease from 1 July 2019.

In consultation with affected property owners.”

** Copy of Appendix A available on request
a) **Township Residential: Complete**

   No change to the existing service. The transition to Solo Resource Recovery customer service is working well.

b) **Township Commercial: On Hold**

c) **Rural Residential: Complete**

   Holiday Home / Shack Areas: WIP

   **Rural Residential:**

   Residential properties received individual correspondence and the service commenced September 2018. There were some initial issues with properties being omitted due to information available relating to land use, however these matters have now been rectified and the service is fully operational.

   There has been minimal to no diverse feedback, and in most cases the service rollout has been very well received.

   Whilst associated bin banks have been removed from public areas and signage is now in place, illegal dumping remains an ongoing problem in some areas.

   ![Bin Bank Removed]

   This will be addressed through the removal of signage to ensure no evidence remains in place of prior bin bank facilities.

   **Holiday Home / Shack Areas: WIP**

   The consultation process commenced Feb 2018 and a public meeting held March 2018.

   Feedback from the consultation process included commentary about the individual waste bin collection service versus bin banks, timing of pickups, the future of service fees and the implications of own / private land bin bank management and other aspects that are not related to the service provision.
These are summarised below and outcomes stated for the Committees information. A consistent theme echoed similar reasoning and options, including (but not limited to):

- During extended periods of absence from properties the rubbish bins will be left out on the road verge, potentially advertising the fact no one is present at the property and allowing others (campers) to use the rubbish bin. Also the possible theft of rubbish bins.
- Many property owners have significant numbers of visitors during certain holiday periods where 1 rubbish bin isn't sufficient.
- The risk of rubbish bins falling over due to wind or animals tipping them over, spilling rubbish and having it blown around the area.
- Condition of roads is not to a standard that allow access for rubbish trucks to access all shack areas. Potentially causing damage to road infrastructure, who is going to pay to for repairs and replacement?
- Cost to be incurred with fees/charges for the individual waste collection service
- Retain existing Bin Banks, however increasing additional bins and schedule more bin pick ups during busier periods.
- Upgrade Bin Bank facilities by installing external fencing, cameras, signage to discourage illegal dumping, improve aesthetics by tree / shrub plantings. In some cases relocate bin banks to areas that are in view of the public.
- Increase or change Transfer Station opening times that reflect the busier periods for Shack areas.
- More transfer station token cards / vouchers for free dumping at Transfer Stations during the year

The outcomes of the consultation process were considered by the Waste Management Advisory Committee prior to providing a recommendation to Council.

Council subsequently resolved to amend and apply Waste Management Services for Mid Murray Council to exclude a number of properties within defined Holiday Home areas for Individual Waste Bin Collection in the Northern Area as above.

The full resolution communicated in writing June 2018 and then in September 2018, Council proposed a preferred locality for the relocation of bin banks for the exclusive use of each individual Holiday Home / Shack area in accordance with the resolution of Council (on private / association land).

Since that time, the individual waste bin collection service has been implemented to a number of areas where public roads (in general) were adjoining the Holiday Homes; and some have retained the bin bank service on association land and the associations have taken the responsibility of these sites.

A number of Associations remain opposed to both the Individual Waste Bin Collection Service (IWBCS) AND the relocation of a bin bank facility to private land.
### SUMMARY:

<table>
<thead>
<tr>
<th>Location</th>
<th>Status</th>
<th>Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>BLANCHETOWN</td>
<td>OPPOSED</td>
<td>Assoc. identified a location on Council Land</td>
</tr>
<tr>
<td>BRENDA PARK</td>
<td>OPPOSED</td>
<td>Retain Bin Bank at current location – Council Land</td>
</tr>
<tr>
<td>PELICAN POINT</td>
<td>OPPOSED</td>
<td>Retain Bin Bank at current location – Council Land (also services Wombats Rest)</td>
</tr>
<tr>
<td>SCOTTS CREEK</td>
<td>OPPOSED</td>
<td>Retain Bin Bank at current location – Council Land</td>
</tr>
<tr>
<td>IDYLL ACRES</td>
<td>WIP</td>
<td>Conditional agreement to change to IWBCS</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• That written confirmation of no rate increase;</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• That repair of damage to roads by rubbish truck be at Council’s cost.</td>
</tr>
<tr>
<td>KEYNETON ESTATE</td>
<td>WIP</td>
<td>Individual Waste Bin Collection Service to be implemented – some matters regarding the road to be addressed</td>
</tr>
<tr>
<td>WOMBATREST</td>
<td>WIP</td>
<td>Unable to receive IWBCS due to road access. Currently serviced by Pelican Point Bin Bank (small specific Bin Bank Service to be implemented on Assoc. land)</td>
</tr>
<tr>
<td>MARKS LANDING</td>
<td>WIP</td>
<td>IWBCS to be implemented</td>
</tr>
<tr>
<td>COSEY CORNER</td>
<td>COMPLETE</td>
<td>IWBCS Implemented</td>
</tr>
<tr>
<td>SOUTH PUNYELROO</td>
<td>COMPLETE</td>
<td>Retain Bin Bank (on Association property)</td>
</tr>
<tr>
<td>LANGS LANDING</td>
<td>COMPLETE</td>
<td>Retain Bin Bank (on Association property)</td>
</tr>
<tr>
<td>MCBEANS POUND</td>
<td>COMPLETE</td>
<td>IWBCS not viable due to location / access. Relocated bin bank (on road reserve) working well, monitoring will continue.</td>
</tr>
<tr>
<td>PINE VILLAGE</td>
<td>COMPLETE</td>
<td>Current bin bank does not generally attract excessive illegal dumping.</td>
</tr>
<tr>
<td>BEAUMONTS</td>
<td>TBA</td>
<td>Bin Bank noted as requiring removal. Negotiation re private road for IWBCS in progress</td>
</tr>
<tr>
<td>NORTH WEST BEND</td>
<td>TBA</td>
<td>Very limited options, further consideration required</td>
</tr>
<tr>
<td>BIG BEND</td>
<td>TBA</td>
<td>IWBCS recommended as bin bank currently being overused by non residents (campers)</td>
</tr>
</tbody>
</table>

**Further Investigation / Opportunities**

To cater for and investigate all options available, the Contractor was requested to review their service routes to potentially incorporate a weekend pickup which may have accommodated for the Holiday Homes that remain outside of the standard individual pickup service.

This option has been considered by the Contractor and as such, they have provided detail of foreseeable implications to this method, being, unknown quantities (tonnages excessive to truck limit), and in peak periods requiring 2 trucks to accommodate quantities, hours of driving (chain of responsibility legislation) and penalty rates. (Attachment 7.1.1(B))

As referred to in the table above, there are sites of Holiday Homes which have been serviced by the individual residential pickup, together with the bin bank being removed and in most cases and through their enquiries, the matters have been resolved and the service is working effectively.
2018/19 Holiday Period

In preparation for the 2018/19 holiday period, Council implemented two significant strategies to cater for the increase in population and management of potential excess waste:

1) Waiver of putrescible waste fees at its 10 Transfer stations and 1 landfill site (it should be noted that there were no noticeable increases at the Transfer Stations);
2) Additional collections for all Holiday Home areas and Bin Banks (which was widely communicated)

Despite both measures, bin banks were subject to a significant amount of illegal dumping and abuse. The illegal dumping of materials creates work health and safety issues for both Council employees and the waste collection contractor (Solo Resource Recovery) in the removal of this refuse, as well as significant cost, environmental issues and unsightliness.

It should also be noted that the new waste collection contract states that Solo, as the service provider, is not required to pick up hard waste or rubbish not contained within the bins. However on many occasions over the recent holiday period at the request of Council and at a cost to Council, Solo has collected large volumes of household putrescible waste left on the ground outside of bins. In addition, Council’s Infrastructure & Field Services staff members were deployed on several occasions to address the issue of illegal dumping of hard waste at the facilities.

Further, there has been adverse commentary received external to the Associations from both residents and visitors about the bin banks, their appearance, the illegal dumping and the request to implement individual bin services to remove the illegal dumping potential. (Attachment)


Council has engaged Solo Resource Recovery (The Contractor) as it’s Waste Management Contractor as part of the Barossa Regional Procurement Group Waste Management Tender process.

The contract for bin pickups clearly advises that bins only will be picked up and not that of waste product external to bins and dumped at bin bank sites. The Contractor also has legislative requirements such as; driving hours, vehicle weight limits, quantity/capacity and manual handling.

The Contractor has experienced vast quantities of waste (both putrescible waste and hard waste) external to bins and has been removing the waste through, reloading bins, manual handling and disposing of waste and cleaning the sites.

Council requested a report (as per previous years) has received correspondence from the Contractor regarding servicing Council (public) bin bank facilities during the Christmas/New Year to Australia Day period (2018/19) and provided photographic evidence of significant illegal dumping occurred outside of (public) bin facilities, inclusive of hard refuse. (Attachment 7.1.1(B)(C))

Council Staff have witnessed the efforts of the Contractor, which in one case took 45 minutes for the operator to empty the bins and clear the site of externally dumped materials. The nominal time for service of a bin bank is approx. 10-15 mins.
As an outcome from the discussions with the Contractor, the bin banks on private land are well managed and are cost effective to service. The bin banks on public land have been a cost to council as the removal of all waste (domestic) is undertaken by the Contractor and on charged and hard waste refuse in picked up, transferred and dumped inclusive of transportation to Cambrai landfill.

Attached are photographs highlighting the effect of the illegal dumping and abuse at bin banks between 24 December 2018 and 31 January 2019. (Attachment 7.1.1(D))

Outcome

The objective of implementing the Individual Waste Bin Collection Service in the northern area was to complete the service within Mid Murray following the successful 12 month trial in the southern area of Council in October 2016 and full implementation October 2017. The service continues to operate successfully in both the southern rural and holiday home areas.

The implementation in the northern area is progressing more slowly, and the individual waste bin collection service is increasing.

Where bin banks are located on private land and remain as the service provision for specific use of the holiday home area, they are working well. The associations are managing them appropriately and the service has been well received.

Where bin banks remain in open space and publicly accessible, they have been abused or attracted large amounts of illegal dumping despite the extra collections etc., and significant contractual and council costs are being incurred.

The provision of bin banks on public land is failing; and the matter requires urgent attention.
CONCLUSION

The consultation process regarding the implementation of Council’s resolution is now complete.

A review of the provision of Waste Management Services in the northern area of Council has highlighted the need to complete the work required in accordance with the resolution prior to the next significant holiday period (Easter/Anzac public holidays).

Notification will be provided to all relevant property owners and associations that the following works will be scheduled as a priority:

- Remaining bin banks on public (Council) land and road reserves will be removed and the sites remediated.
- Remaining eligible residential properties will receive a 240-litre mobile garbage bin and be included in the weekly putrescible waste collection service (on the prescribed routes) as per Council’s Waste Management Contract.

NOTE: Where eligible properties are located on private roads, within privately owned land (Brenda Park, Pelican Point, Scotts Creek) it should be recognised that there is a potential for increased maintenance requirements as the waste collection truck will traverse the roads weekly.

In accordance with POL-RCMV1 Roads – Construction and Maintenance of Privately Owned Shack Access Roads Policy, “maintenance grading will be performed by Council, free of charge, at frequencies and times agreed to by the Director, Infrastructure Services and Shack Owners.”

- All signage relating to bin bank facilities will be removed.

REFERENCES

Community Plan Theme

Budget
Capital As provided for in the 2018/19 budget
Recurrent Operational
Legislation
Local Government Act, 1999

Risk Assessment (of the recommendation) Low

ATTACHMENTS

<table>
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<th>Number</th>
<th>Description</th>
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<tbody>
<tr>
<td>7.1.1(A)</td>
<td>Facebook Feedback and Response (Jan 2019)</td>
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<tr>
<td>7.1.1(B)</td>
<td>Council’s request for information from Solo regarding…..</td>
</tr>
<tr>
<td>7.1.1(C)</td>
<td>Copy of correspondence received from Solo Resource Recovery</td>
</tr>
<tr>
<td>7.1.1(D)</td>
<td>Summary collection of photographs – Bin Bank Facilities during the 2018/19 holiday period</td>
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</tbody>
</table>

RECOMMENDATION

Moved Cr Seconded Cr

That the Waste Collection Disposal Service(s) for Mid Murray Council report be received and endorsed.
7.1.2 Waste Management Advisory Committee - Facility Inspection

**Reporting Officer:** David Hassett  
**Position:** Director Infrastructure & Field Services

**REPORT PURPOSE**  
To propose a site inspection of Council’s Waste Management Facilities by the members of the Waste Management Advisory Committee.

**DISCUSSION**  
At the meeting held 18 December 2018, The Presiding Member proposed a full day site inspection of Council’s Waste Management Facilities.

It is proposed that all members of the Committee and associated Council officers participate in order to better understand Council’s Waste Management operations.

**Facilities**
- Cambrai Transfer Station / Landfill
- Mannum Transfer Station
- Morgan Transfer Station
- Blanchetown Transfer Station
- Bowhill Transfer Station
- Cadell Transfer Station
- Swan Reach Transfer Station
- Truro Transfer Station
- Tungkillo Transfer Station
- Walker Flat Transfer Station
- Other Locations to be determined
- Catering provisions will be required.

**REFERENCES**
- **Community Plan Theme**
- **Budget**
  - Capital Nil
  - Recurrent Operating – estimate $3,000
- **Legislation**
  - Local Government Act, 1999
- **Risk Assessment**
  - Low

**ATTACHMENTS**
- Nil

**RECOMMENDATION**

Moved Cr  
Seconded Cr  
That it be recommended to Council that the Waste Management Advisory Committee Members, Director Infrastructure & Field Services, Waste Management Coordinator, Executive Assistant Infrastructure & Field Services and the Administration Assistant Infrastructure & Field Services participate in a full day site inspection of Council’s Waste Management Facilities and locations.
8. Correspondence

9. Other Business

10. Confidential Reports

11. Next Meeting
   To be confirmed

12. Closure
FACEBOOK USER 1
January 4 at 9:51 AM
G'day Mid Murray Council. I just wanted to drop some photos on your page here (more in comments). It seems that any break that is longer than 2 days results in scenes like this. The area is on the Beaumonts side, right by the ferry. There is rubbish blowing into the National Park, backwaters and the river itself, depending on wind direction. With all the new shacks being built along our amazing stretch of river (creating more waste and greater council revenue) it should be a no brainer to have contractors come in twice over the Chrissy/New Year break. This collection would take a maximum of 2 hours from start point to finish point. This can not continue. If I drop 1 paper in the area I am open to a fine for littering. Take some responsibility guys. This is nothing short of atrocious. Have an awesome New Year and I look forward to seeing less shit in our waterways 😊

Mid Murray Council Thank you for bringing the waste issue at the Morgan ferry to Councils’ attention. Bins at the site are specifically for household putrescible waste only – it is unfortunate that some people continue to illegally dump their hard waste materials at bin banks which results in issues such as you have highlighted. Council has also provided free household putrescible waste disposal at all transfer station facilities over the Christmas/New Year holiday period however, it is again disappointing to see the level of abuse which occurs. Additional bin bank collections have been undertaken at this site and other sites with bin bank facilities (7 collections between 24 December & 5 January), along with Council works gangs deployed to pick up the hard waste materials. Council is currently investigating more efficient and environmentally friendly ways to manage waste in the area, including the recent introduction of the individual waste bin collection services for homes in the northern area not serviced by the township collections. Future waste management services for the Beaumonts & North West Bend area is also being investigated as part of this program. Once again thank you for highlighting this issue.

FACEBOOK USER 1
Thank you so much for your reply. I am so stoked that you have responded. This issue has been around for the 15+ years I have been coming up to this amazing spot. It is NOT working here or at any of the other bin banks the council provides along our special river. I was helping the workers clean up the excess rubbish one morning and they told me that cameras had been posted but it seems that didn't yield much success. PLEASE do not blame people dumping hard rubbish. That's a cop out. 97% of what is dumped here outside the bins is HOUSEHOLD WASTE. The bags are torn open by wildlife and feral animals and then shit blows everywhere. These bins are full and overflowing with waste built up from the shacks. The hard waste is dropped outside the bins and in some cases actually stops the bags being breached. I am glad the council has publicly stated they are investigating alternatives. This has not worked for years and never will. Thanks again for your answer :) 

FACEBOOK USER 2
Pathetic Still no pick up here in Blanchetown either. Have collected 2 shopping bags of crap that’s been blown around, and bound to get worse with this afternoons winds ☹

FACEBOOK USER 1

RETURN TO AGENDA
Ref: OCORR621-19

23 January 2019

Mr Adrian Rose
Solo Resource Recovery
PO Box 1427
KINGSCLIFF NSW 2487
Via email: adrian.rose@solo.com.au

Dear Adrian

Re: Waste Collection Services – Holiday Home / Shack Areas

As per previous discussions and to achieve an appropriate position for Council deliberation, please provide information requested below to assist with the preparation of a report to Council’s Waste Management Advisory Committee for a recommendation to the full Council at their February 2019 meeting.


In an effort to provide an individual waste bin collection service to the holiday home / shack areas, a weekend service has been considered. Please provide indicative implications of implementing this type of service; including (but not limited to):

- Logistics Requirements – Number of Trucks required during both peak and non-peak periods – Drive Time – Operations – Compliance
- Cost – Implementation – Ongoing
- Feasibility – What would the effect be on the regular weekday collection service


Council has received feedback from the Community expressing concerns with the use of the bin bank facilities during the 2018-19 holiday period, including increased amounts of dumping outside of bins, non putrescible waste at bin bank locations etc.,

Please provide as much information as possible (including photographs) relating to collection services provided at Council Bin Bank facilities over this period, including (but not limited to):

- Volumes of non putrescible waste (hard rubbish / building materials / white goods)
- Volumes of regular household (putrescible) waste
- Effectiveness of the 2018/19 Christmas / New Year Collection schedule (increased frequencies)
- Any WHS implications for both staff and public
We look forward to your prompt response to provide us with an opportunity to present a report to the Committee as soon as possible.

Please contact me should you wish to discuss anything further (ph. 8569 0100).

Kind Regards

David Hassett
Director Infrastructure & Field Services
REF: MMSSHACKACR

Mr David Hassett
Director Infrastructure & Field Services
Mid Murray Council
PO Box 28
Mannum SA 5238

Dear David,

Re: Waste Collection Services – Holiday Home / Shack Areas.

Thank you for your letter on the 23rd January 2019 relating to the recent holiday collections and please see our feedback to your questions.


To provide this service to areas north of Walker Flat to Morgan on both sides of the river, we will need to run two trucks each Sunday. This is primarily to the fact that we will not know how many of the 900 + properties would present bins at any one time and you can only fit approx. 500 to 600 bins into one load. Due to the total distance involved, Chain of Responsibility (CoR) requirements, and driver fatigue management will also rule out the use of a single truck.

As this service would be run on a Sunday and we are required to pay the drivers double time for all hours worked, we would estimate that each truck would have to work at least 8 hours at an approximate cost of $1,000 per truck per Sunday.

Further to this, we would still have to run the regular weekday Northern Rural runs as these cover areas that are not part of the shack / holiday areas. It would reduce the collection hours by about 7 hours over the 4 days but would not reduce the total KMS we have to travel due to the length of these runs.

It may also open up discussion across the entire Mid-Murray Council area as to why they can not have a Sunday service as well.

2) Condition of Bin Banks during the 2018-19 Holiday Period

Once again, it was disappointing for our drivers to be confronted with the ongoing issue of rubbish being dumped directly at bin bank locations.

As you are aware, the contract awarded to Solo for the provision of the waste service is based on a MGB service with bins being presented for collection using a robotic arm collection. The practice of the bin banks being obstructed with all types of waste such as TVs, toilets, chairs, large cardboard boxes, bags of domestic waste to only name a few, makes this type of service very difficult to provide.
The drivers estimate that over the 4 week period, they had to pick up the equivalent of 455,240 lt mobile garbage bins of rubbish from the ground.

This practice raises a number of WHS implications for our staff, Council staff and members of the public in general. The concerns cover such things as attracting vermin to the bin banks and ripping open bags etc, bags splitting open as drivers try to lift them into bins, manual handling issues relating to trying to get bulking items into the hopper of the truck some 5 metres in the air, trip hazards, littering hazards and damage to the environment in general.

It is with respect that we urgently seek a resolution to this matter as Council is currently receiving a service over and above the contract.Solo is unable to continue providing these additional services, as it contravenes not only our commitment to the contract with Council, but also poses a genuine risk to our workforce to do so.

We look forward to working with Council to find a suitable resolution to this problem.

Yours faithfully
Solo Resource Recovery

Adrian Rose
State Manager SA

Enc: Supporting Information
These photographs are a summary collection from both Solo Resource Recovery and Mid Murray Council Staff taken during the Christmas / New Year 2018/19 Holiday Period

**Swan Reach Bin Bank**

![Swan Reach Bin Bank](image1.png)

**Scotts Creek Bin Bank**

![Scotts Creek Bin Bank](image2.png)
Brenda Park Bin Bank